

**2009 Quality Symposium**  
**Synchronicity: Key Improvement Strategies in the Changing Reimbursement Environment**

Friday, October 30, 2009, Travers Island, Pelham Manor, New York

<i>7:30AM</i>		
<b>REGISTRATION &amp; BREAKFAST</b>		
<i>8:00 – 8:15</i>	<b>Welcome and Introduction</b>	<b>Herbert Pardes, MD,</b> President & CEO, NYP & NYHS
<i>8:15 – 9:15</i>	<b>Chaos and Organization in Healthcare</b>	<b>Thomas H. Lee, MD. MSC</b> Network President, Partners HealthCare System
<i>9:15 – 10:00</i>	<b>Reducing Readmission: Successful Models</b>	<b>Mary D. Naylor, PhD, FAAN, RN</b> Marian S. Ware Professor, University of Penn School of Nursing
<i>10:00 – 10:15</i>		
<b>BREAK &amp; POSTER SESSION REVIEW</b>		
<i>10:15 – 11:00</i>	<b>Value-Based Purchasing: Improvement, Attainment &amp; Reimbursement</b>	<b>A. Mark Fendrick,</b> Center for Value-Based Insurance Design
<i>11:00 – 12:00</i>	<b>Human Factors &amp; Reducing the Cost of Defects in Care</b>	<b>Craig Clapper, PE, CQM/OE,</b> Senior Partner & COO, Healthcare Performance Improvement
<i>12:00 – 1:00</i>		
<b>LUNCH &amp; POSTER SESSION REVIEW</b>		
<i>1:00 – 1:45</i>	<b>Integrated Delivery: Integrated Quality</b>	<b>Eric T. Nielsen, MD</b> CMO, Greater Rochester Independent Practice Assoc.
<i>1:45 – 3:30</i>	<b>Practical Approaches: Performance Improvement in the Changing Reimbursement Environment</b>	<i>Moderator:</i> <b>Eliot J. Lazar, MD, MBA</b> VP & CQO, NYP; CMO, NYPHS  <i>Presenters:</i> <b>Kenneth J. Abrams, MD, MBA, NS-LIJ,</b> SVP, Clinical Operations & Assoc. CMO, NS-LIJ  <b>William H. Greene, MD</b> CQO, Stony Brook University Medical Center  <b>Marla Karoly, MD, FACP</b> SVP Med Affairs & CMO, Northern Westchester Hospital
<i>3:30- 4:00</i>	<b>Summation</b>	
<i>4:00PM</i>		
<b>ADJOURNMENT</b>		